

Patient Rights

Medical and Dental Care: The patient has the right to quality care and treatment consistent with available resources and generally accepted standards. The patient also has the right to refuse treatment to the extent permitted by law and government regulations, and to be informed of the consequences of his or her refusal.

Respectful Treatment: The patient has the right to considerate and respectful care, with recognition of his or her personal dignity without discrimination based on his or her race, ethnicity, national origin, religion, sex, age, mental or physical disability, sexual orientation, or genetic information.

Privacy and Confidentiality: The patient has the right, within the law and military regulations, to privacy and confidentiality concerning medical care.

Medical Record: The patient has the right to review and request a copy of his or her (and his or her child's) medical record. All medical records documenting care provided by any uniformed services medical treatment facility or dental treatment facility are the property of the U.S. Government.

Identity: The patient has the right to know, at all times, the identity, professional status, and professional credentials of health care personnel, as well as the name of the health care provider primarily responsible for his or her care. The patient has the right to change their provider if other qualified providers are available.

Explanation of Care: The patient has the right to an explanation concerning his or her diagnosis, treatment, procedures and prognosis of illness in terms the patient can be expected to understand.

Informed Consent: The patient has the right to be advised in non-clinical terms on information needed in order to make knowledgeable decisions on consent or refusal for treatments. Such information should include significant complications, risks, benefits, and alternative treatment available.

Research Projects: The patient has the right to be advised if the facility proposes to engage in or perform research associated with his or her care or treatment. The patient has the right to refuse to participate in any research project.

Safe Environment: The patient has the right to care and treatment in a safe environment.

Facility Rules and Regulations: The patient has the right to be informed of the 45 MDG's rules and regulations that relate to patient or visitor conduct.

Patient Concerns: The patient has the right to information about the 45 MDG Patient Rights and Responsibilities and how to report a concern, including the process for reviewing and resolving patient concerns or complaints.

Advance Directives: The patient has the right to formulate Advance Directives and appoint a surrogate to make health care decisions on his or her behalf to the extent permitted by law.

Timeliness of Care: The patient has the right to the timely access and treatment which the medical facility resources and medical circumstances allow.

Patient Responsibilities

Providing Information: The patient has the responsibility to provide accurate and complete information about complaints, past illness, hospitalizations, medications and other matters relating to his or her health. The patient has the responsibility to let his or her health care provider know whether or not he or she understands the treatment and what is expected.

Respect and Consideration: The patient has the responsibility for being considerate of the rights of others (patients and staff). The patient is responsible for being respectful of the property of other persons and of the medical facility.

Compliance with Medical Care: The patient has the responsibility for complying with the medical and nursing treatment plans, including follow-up care recommended by health care providers. This includes keeping appointments on time and notifying the medical or dental treatment facility when appointments cannot be kept.

Medical Records: The patient has the responsibility to understand that all medical records documenting care provided by any uniformed services medical treatment facility or dental treatment facility are the property of the U.S. Government, and are required to be maintained at the medical or dental treatment facility.

Facility Rules and Regulations: The patient has the responsibility for following the 45 MDG rules and regulations affecting patient conduct. Smoking is prohibited in this facility and must be restricted to only designated smoking areas on base.

Reporting Patient Concerns: The patient has the responsibility to report grievances and concerns to the attending physician, any clinic supervisor, patient advocate, 45 MDG Patient Advocate, or the Chief of the Medical Staff without restraint or interference and without discrimination or reprisal.